

# Overview of

# Multi-Factor Authentication

Multifactor Authentication (MFA) is an additional security step to verify your identity when you login to key University applications.

#### What do I need to do?

- 1) Wait for the prompt asking for additional security verification when signing into Office 365 applications (e.g. Outlook, SharePoint)
- 2) Register for MFA using the registration guides provided
- 3) Know what to do after registering. Refer to Logging in after MFA enrolment guide for further information

#### Need help? Please contact IT Connect.

### When may I need to verify my identity for MFA?

Occasionally when accessing any Microsoft Office application through your RMIT login.

When logging into a **device** or **browser** you have not logged into before.



Any time you login from a country that is different to the country of your last login.

### Why is this important?

To protect your user account from unauthorised access.



Helps keep your personal information and identity protected from Cyber Criminals.

Helps to protect the reputation of RMIT.



For more information on MFA, visit

https://www.rmit.edu.au/students/support-services/it-support-systems/multi-factor-authentication

